

CANCELED



All HopeHealth community events and classes for April have been canceled.

Visit hope-health.org/news for updates in May.



★ **VETERANS WITH HOPE** ★

COVID-19 Coronavirus Updates

For up-to-date information on the coronavirus, visit the Centers for Disease Control and Prevention at [CDC.gov](https://www.cdc.gov).

For updates about HopeHealth's response and current guidelines, visit hope-health.org/COVID-19

Scheduled Closing

All HopeHealth offices will be closed Friday, April 10.

HopeHealth: Taking Care of You

HopeHealth is committed to helping keep our community safe while also meeting your health care needs. Our COVID-19 Strategy Team meets daily to respond to the changing status of disease spread and adjust HopeHealth guidelines as needed according to CDC recommendations.

At this time, all of our facilities remain open and are seeing regularly scheduled patients. Some appointments are being rescheduled as needed and we ask that you let us know as soon as possible if you are concerned about attending your appointment by calling your provider team.

If you are experiencing cough, fever, or shortness of breath, and may have been exposed to the coronavirus, visit mushealth.org/virtual-care for a virtual COVID-19 screening and then call your provider's office.

When you do visit, we ask you to help us adhere

to recommended measures by following these guidelines:

- Bring no more than one healthy visitor to your appointment who is not exhibiting COVID-19 symptoms, and preferably not a senior. Additional visitors will be asked to wait in their vehicles.
- For pediatric patients, please do not bring siblings to the appointment.
- Be mindful of temporary barriers, signs, and other measures in place.

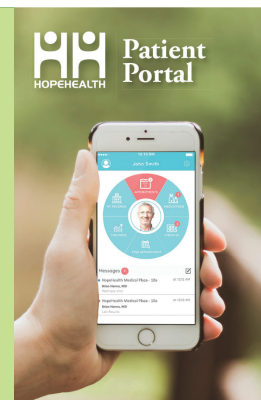
Additionally, if you have a smartphone, take a moment to download the Healow app and ask your care team to web enable your account. This will help you access your HopeHealth information and even keep appointments should we have to temporarily close our doors. Find out more below.

The Healow App Accessing Care from Home

HopeHealth offers a Patient Portal as a secure service for those who wish to participate in telehealth services using their smartphone or computer.

The portal gives you access to your HopeHealth medical history and allows you to request and confirm appointments, order prescription refills, complete health questionnaires, and communicate with your care team using secure technology.

The app also allows you to keep many of your scheduled HopeHealth visits without having to leave home through telehealth. To schedule a telemedicine visit, there are a few steps to complete first:



- Tell your provider care team you want to enroll in telehealth and provide your email address
- Download the Healow App (available for IOS and Android phones) or visit healow.com on your computer
- Open the enrollment email from HopeHealth and complete the set up
- For detailed video instructions, text HOPEHEALTH to 42828.