



**HOPEHEALTH**  
WITH HOPE, ALL THINGS ARE POSSIBLE



## Your Insurance ID Card

### Get It

- Get your ID card in the mail at home after successfully applying for medical coverage.
- Remember not to use it until the date your coverage begins.
- Read what you receive about your insurance plan benefits.

### Learn the Perks

- Your coverage has much to offer when you are sick but also when you are well.
- As a new member, go to the insurance website shown on your ID card.
- Set up your member account and profile.
- Look up member perks you may qualify for, like fitness discounts, hearing or vision discounts, savings on vitamins and wellness incentives.
- Explore the doctor/hospital finder tool to locate those that are right for you.
- Check out more on-line tools like treatment cost estimators and personal health assessments.

### Use It

- Present your new ID card when you go to a hospital, doctor or pharmacy for a prescription.
- Know your portion of cost that may be due at the time of your medical or pharmacy visit. Perhaps you have an office visit copay, prescription copay or annual deductible to meet.

### What Is Next

- Your doctor will file a claim to the insurance company and possibly send you a bill.
- Your insurance company will send you an explanation of benefits showing how much you saved and how much you owe.
- Compare these two documents to see what to pay.
- Remember, you may have already paid some of the costs at the time of the visit.
- Keep an insurance folder with all of your insurance information together in one place.

## HEALTH CARE Coverage

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# DO YOU HAVE QUESTIONS?

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**Appointments available  
in Manning, Kingstree,  
Timmonsville, and  
Florence.**


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