



*Quarterly*

*IN this ISSUE:*

02 2020: A YEAR IN REVIEW

03 NEW AT HOPEHEALTH

04 COMPASSIONATE CARE

05 AWARDS & RECOGNITION



Florence • Lake City • Timmonsville • Manning  
Kingstree • Greeleyville • Aiken • Orangeburg



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This year, HopeHealth celebrates three decades of dedication of addressing health disparities and promoting wellness .

From its 1991 roots in a Pee Dee living room, HopeHealth has provided quality, equitable health care to its patients while embracing its core values: compassion, integrity, accountability, innovation, and excellence.

The organization has grown to 14 facilities with more than 500 employees providing primary and specialty health care services to more than 50,000 patients in five counties. HopeHealth continues to expand services and access with a patient-centered care model and a whole-health approach to care.

Most recently, the organization celebrated a ribbon cutting for its brand new facilities at the Bethea Retirement Community in Darlington as well as the relocation of HopeHealth Pediatrics in Florence and CARE House of the Pee Dee to a new facility on 2nd Loop Rd.

In 2021, expansion will continue with the construction of a family medicine office at Pine Needles and Grove Road in Florence, and the expansion of clinical space at HopeHealth in Orangeburg.

## 2020: A Year in Review

Welcome to the New Year! While most, if not all of us, are glad to see the end of one of the strangest years experienced, there is much to celebrate about HopeHealth's 2020. A few of HopeHealth's highlights include:

### COVID-19 Response

The IT department's roll-out of telehealth services in two weeks - several months ahead of their intended schedule - helped keep access to care available for our patients.

Staff navigated the constantly changing demands of COVID-19 containment measures swiftly.

The HopeHealth COVID-19 Strategy Team provided prompt guidance to response team members, providers, and staff. Their initial guidance to staff was issued to providers just eight days after reports of the first community-spread COVID-19 case in the U.S. and almost 60 updates have been shared with all staff.

While other organizations struggled to keep doors open, HopeHealth was not only been able to keep health care accessible to our communities, but has continued to expand.

### HopeHealth Growth

Now serving more than 50,000 patients, HopeHealth's departments and facilities continued to expand:

- Additional parking was added to the Medical Plaza and another parking area is currently under construction.

- A groundbreaking ceremony was held at the future site of HopeHealth's new facility on Pine Needles Road in Florence.

- HopeHealth Pediatrics in Florence relocated to a new, fully-renovated space on 2nd Loop Road in Florence, along with the CARE House of the Pee Dee.

- HopeHealth at Bethea opened its doors to family care and recently held a ribbon cutting and tour of the new facility.

- Diabetes services expanded in Williamsburg County.

- Thirteen new clinical providers and eight new behavioral health providers joined the HopeHealth family.

- Behavioral Health moved into Suite J, the former location of the CARE House of the Pee Dee.

- The substance use disorder team is relocating to Suite I at the Medical Plaza.

- HopeHealth in Orangeburg received board approval in 2020 for building renovation that will convert the Liberty Room to clinic space and add an on-site pharmacy. Construction plans are set for February 2021.

# New Providers



## Courtney Atkins, PA

Courtney Atkins is a physician assistant at HopeHealth Pediatrics in Manning. From Forest City, NC, Atkins is a member of the South Carolina Academy of Physician Assistants.



## Kelsi Harper Camak, MS, LPC

Kelsi Camak is a behavioral health consultant serving patients at Francis Marion University. From Florence, Camak is an adjunct professor of psychology at FMU, a member of the PSI CHI International Honors Society in Psychology, and helped start First Friday Homeless Connect in Florence.



## Atalee Jones, PA

Atalee Jones is a physician assistant serving patients at the HopeHealth Medical Plaza. Jones is a member of the South Carolina Academy of Physician Assistants and is involved in volunteer organizations.



## Megan Millhouse, DNP, APRN, FNP-BC

Megan Millhouse is a nurse practitioner serving patients at HopeHealth in Orangeburg. Millhouse is a member of the Alpha Kappa Alpha Sorority and Sigma Theta Tau International Honor Society of Nursing.



## Brandi Potter-Hare, FNP

Brandi Potter-Hare is a family nurse practitioner at the HopeHealth Medical Plaza in Florence. Potter-Hare is a member of the American Association of Nurse Practitioners and has special interest in family medicine and women's health.



## Tammie Pough, LMSW

HopeHealth welcomed back Tammie Pough as a behavioral health counselor at the Medical Plaza. Pough is a certified community health care worker.



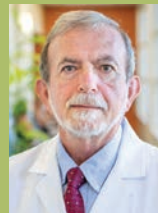
## Chatonia Smalls, LISW-CP

Chatonia Smalls is a behavioral health consultant in the Pain Management program at HopeHealth on Palmetto Street. Smalls is certified by the Association for Social Work Boards and a member of the Council of Nephrology Social Workers.



## Merritt Tolan, MD

Merritt Tolan, MD, serves pain management patients at HopeHealth on Palmetto Street. From Easley, SC, Tolan has more than 20 years of experience in patient care.



## Steven Tollison, MD

Dr. Steven Tollison is an OB/GYN serving HopeHealth patients in Kingstree and Manning. He is a recipient of a gold star award for patient satisfaction.



## Nicole Troutman, LMSW

Nicole Troutman is a behavioral health consultant serving patients at HopeHealth in Aiken. From Batesburg, SC, Troutman is a member of the National Association of Social Work.

## Sharon Walters, DNP

Sharon Walters, DNP, is a nurse practitioner serving patients of HopeHealth at Francis Marion University. From Florence, Walters is on the HIV task force committee with DHEC.

Learn more about our team at [hope-health.org/providers](https://hope-health.org/providers)



## HopeHealth administers first vaccine doses to seniors

HopeHealth administered its first COVID-19 vaccinations Jan. 21 to several at-risk patients over age 70 in our Seniors with Hope program.

A limited supply of the vaccine for HopeHealth patients ages 70 years and older was distributed by appointment only in Florence, Manning, and Kingstree. Daily updates regarding vaccine availability are posted at [hope-health.org/covid](https://hope-health.org/covid).



# *It's a wrap!*



Thank you for your support of the Compassionate Care Fund benefiting the Children of Hope program. We are overjoyed to share that in 2020 we were able increase our overall purchasing budget from 2019 by more than

*\$30,000*, serve *175* families, and purchase gifts for *409* children!

Our employees and board members contributed generously to this campaign, and we are very excited about the huge support we received from our community partners.

A special thank you to Brice Evington and the Toy Shop for sharing the Christmas spirit so generously.



compassionate  
care ♥ fund

The compassionate care fund assists patients with unmet needs, such as the cost of vision appointments, eyeglasses, specialty care, surgery, prescription drugs, and emergency assistance.



☐ \$20      ☐ \$50      ☐ \$100      ☐ \$500  
☐ \$1000      ☐ Other \$ \_\_\_\_\_

☐ I've enclosed a check payable to HopeHealth.

☐ Please charge my credit card:

☐ Visa      ☐ AMEX      ☐ Master Card

Credit Card Number

Expiration Date

Cardholder Name

CVV Number

Signature

☐ This gift is in memory of (name of deceased):  
\_\_\_\_\_

☐ This gift is a tribute to (name of individual):  
\_\_\_\_\_

to commemorate \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

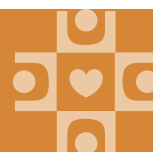
City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

HopeHealth is a 501(c)(3) nonprofit organization. Donations to HopeHealth are tax-deductible according to current IRS laws.

☐ Yes, I would like to make a donation to the HopeHealth compassionate care fund.



# 2020

## Awards & Recognition

HopeHealth earned recognition early in 2020, shortly before all events, conferences, and award ceremonies were postponed, cancelled, or became virtual events.

- 2020 Advocacy Award - the South Carolina Primary Health Care Association's State Policy and Issues Forum presented to HopeHealth as "the South Carolina health center that signed up the largest number of advocates during the second half of 2019." In addition to the Advocacy Award, HopeHealth was recognized as one of eight centers to reach the goal that was set earlier in the year.

- Christy Evans earned her Doctor of Nursing Practice from the Medical University of South Carolina. Evans was also named the first recipient of the HopeHealth Yvonne Van Camp Quality Award in recognition of her work to increase foot exam rates in type 2 diabetes patients.

- HopeHealth was awarded second place at the CIMS Annual Partners Conference for their performance-improvement initiative storyboard detailing an initiative to reduce the financial burden of purchasing prescription medications for patients using our sliding fee scale.

- HopeHealth Diabetes Prevention Program earned full recognition from the Centers of Disease Control and Prevention (CDC) for meeting all standards and being effective, quality, and results-based.



## Veterans with Hope 2nd Annual Art Contest

Four students were presented prizes for their winning submissions in the second annual Veterans with Hope "Thank a Vet" Art Contest held in November. More than 25 artists participated in the contest in two age groups.

First place winners were awarded \$100 gifts cards, and second place winners received \$50 cards.

The art contest is open to all kids in Florence, Clarendon, Aiken, Orangeburg, and Williamsburg counties each fall. Submissions reflect a gratitude and appreciation for current and former military personnel and the sacrifices made for our freedom. This year, HopeHealth provided art kits on a first-come, first-serve basis for participants.

Each artist could also include a description of up to 250 words explaining their piece. Selected submissions will be framed and displayed in HopeHealth facilities along with selections from last year's entries.

### Winners



#### Ages 13 to 18

##### First Place

**Vanessa Sharper**  
Age 15  
South Florence  
High School

##### Second Place

**Lennia Valarie**  
Age 17  
Wilson High  
School



#### Ages 12 and under

##### First Place

**Cayson Lupo**  
Age 8  
Temple Christian  
Academy

##### Second Place

**Trenton Anderson**  
Age 7  
Temple Christian  
Academy





## *HopeHealth Fall 2020*

